

Orchestrating a brighter world

NEC

Empowering the Smart Enterprise

UNIVERGE® Desktop Telephones



UNIVERGE® Desktop Telephones - The Right Phones for Every Work Situation



At a Glance

- Customizable to meet employees' specific communications needs
- Support a wide-range of applications which can help improve overall employee efficiency and productivity
- Deliver maximum deployment flexibility and investment protection
- Either IP or digital telephones
- Supports XML open interface (on IP telephones)
- Easy to use intuitive interface and an interactive user manual
- Bluetooth capable, users can handle calls through a smart device or desktop telephone
- Voice Recording to USB memory in .WAVE file format

Overview

The right phones for every work situation

To stay competitive, enterprises need the right tools that enabling them to be more efficient, flexible, and productive. NEC's smart enterprise solutions optimize your business practices, drive workforce engagement, and create a competitive advantage.

Today, business moves quickly, and to keep up you must have the right telephone. With the workforce increasingly mobile and now working from virtually any location, you must be able to provide your employees

with communication tools that facilitate efficiency and productivity. Businesses are taking full advantage of the enhanced capabilities offered by today's breed of telephones.

NEC's UNIVERGE Desktop Series Telephones hold the answer to a multitude of communications challenges. With a wide range of customizable features, these telephones are adaptable, easy to use, and provide you with investment protection.

Solution

Customizable telephones to match growing business needs

As your business expands, so do your communication needs. With NEC telephones, you increase feature functionality through applications support and personalization of your phone. Our wide assortment allows you to choose the telephone that best fits each employee's role. Whether a basic single line telephone or one with a 60-line console attached, NEC offers a telephone to meet each of your employee's individual needs.

Choice of IP or Digital Telephones

Regardless of whether your business communications are pure IP or any combination of IP and digital, NEC provides a full line of telephones to

accommodate your specific needs and to support the various roles of their users. The user interface and the terminal functionality remain the same, so a mix of models can be used without any additional training.

Flexible UNIVERGE Desktop Telephones

Bluetooth capable and able to place calls and receive calls through User's smart devices or their desktop telephone, NEC's telephones also come standard with features for the visually impaired such as audio key action feedback and large character display. The telephone's intuitive interface is further simplified with an interactive user manual, for easy use.



Elegantly Designed & Feature Packed

Message Waiting Indicator Light

Size and position make it viewable from front and back of the phone
IP – 7 Colors | Digital – 3 Colors

USB Memory Device Port

Local Voice Recording function

Full Color or Gray Scale LCD

Call Data: Time & Date, Extension Name and number and incoming Call Info
Data: XML capabilities/application information when not in a call

Soft Keys

Voice switch controlled and features dynamically change depending on state of phone

Transparent Line Keys that Light Up

One touch access to system features such as:
Extension Dialing | Lines/Call Park
Voicemail Box | Call Recording | Security

Wideband Handset

Feature Keys

Recall | Feature | Answer | Microphone

Color Options

Piano Black | White Porcelain

Menu Key

Call history - redial/missed calls
Directories | Settings: ring volume
| Any Assignable terminal feature defined by the NEC switch

Speaker

Wide-band support

Navigation Cursor

Adjustable Stand

5 adjustments

Microphone

Support for full duplex hands-free operation

Customizable Backlit Keypad

Applications specific: ACD (SV8500/ SV9500)

Language Support: French, Spanish,
Braille Stickers, Retro

Hold, Transfer & Speaker Buttons



UNIVERGE IP and Digital Desktop Telephones

A premium desk phone for every member of your organization



DT410

DT410 Digital Desktop Telephone

- > 2 key non-display or 6 key display
- > Entry level phone
- > Hands-free, Half Duplex
- > Soft keys / LCD prompts
- > Directory dial key: 10 Feature Key support
- > Wall mountable
- > Message waiting indicator



DT430 & DT830

DT430 Digital Desktop Telephones

- > 12, 24 or 32 programmable keys (fixed terminals)
- > 8LD/DESI-less with Backlit LCD (Fixed Terminal)
- > Backlit keypad
- > Backlit Line keys
- > Hands-free, full duplex
- > Headset support, optional support for EHS
- > Soft keys/LCD prompts
- > Directory dial key: Navigation cursor
- > Call history
- > Optional Bluetooth Connection Adapter (BCA-Z) support
- > Wall mountable



8-line Key Module

60-line DSS Console



DT430 & DT830 Display



DT830CG Color Display

DT830 IP Desktop Telephone - same as DT430 plus

- > Network support 10/100 Ethernet
- > Backlit LCD screen
- > XML open interface capabilities
- > VoIP encryption

DT830DG & DT830CG IP Desktop Telephones

- > 12, 24 or 32 programmable keys (Modular support)
- > 8LD/DESI-less with Backlit LCD (Fixed Terminal)
- > Backlit keypad & Line keys
- > Hands-free, full duplex
- > Headset support, Optional support for EHS
- > Soft keys/LCD prompts
- > Navigation cursor & Directory dial key
- > Voice Recording to USB memory, .WAVE file format, supported on UNIVERGE SV9500 platform
- > Call history
- > Network support 10/100/1000 Ethernet
- > USB Port – Smartphone charging, downloading images for display (Except on DESI-less model)
- > Bluetooth support (BCA-Z)
- > Wall mountable
- > XML open interface capabilities
- > VoIP encryption

USB Memory	Recording Time
2GB	8 hours
8GB	32 hours
32GB	128 hours



DT830CG IP Desktop Telephone above features plus

- > Full color backlit LCD screen

Supply Freedom of Choice

Personalization is important to the creation of motivated personnel

Running your business on an outdated system or expecting employees to function optimally while forced to use old devices, ill equipped to handle their multi-faceted communications requirements, is a sure path to frustration and a demotivated workforce. To facilitate smarter work environments, NEC has developed the next generation of desktop telephones; the DT800/DT400 Series, which are supported on the UNIVERGE SV9000 / SV8000 Series platforms. Your enterprise productivity depends on the working relationship between your personnel and their daily communication technology tools for business operation.

Call from your Desk Phone

NEC's innovative desktop endpoint design is intended to deliver maximum deployment flexibility. A wide range of choices allow for multiple desk phone combinations that fit any and all business niches or personalization requirements.

Easy-to use, intuitive interfaces

NEC's desktop telephone interfaces are designed to improve the overall user experience, while remaining intuitive – with no extensive training needed. Global icons indicate status at-a-glance including notification of new voice or instant messages, missed calls, the telephone user's current presence status, and the device's current data protection mode.

Reasons to choose UNIVERGE® Desktop Telephones

- **Wide-Range of Choices** - choose from IP or digital, 2-line keys to 32+ or DESI-less, grayscale or color display, custom keypads, plus more
- **Customizable function keys** – can be adapted to the exact individual requirements of your business
- **User-friendly interface** – little or no staff training required
- **Gigabit built-in** – eliminates the need of having to buy an adapter, even on DESI-less telephones
- **Bluetooth Connection Adapter*** - enables users to receive and place calls through either their smart device or desktop telephone
- **Wireless Adapter*** – allows placement of telephones anywhere within range of wireless network





Unique Customizable Business Telephones

Our wide range of UNIVERGE Desktop Telephones are like no other. Their customizable construction means you can change the design for exact business requirements. Whether your employees need just a basic single line telephone or one with a 60-line console attached, NEC offers telephones to fit everyone's needs.

**Adapters supported only on certain models*

Achieve a Premier Multimedia Experience

Easy access to information and people is imperative to empowering employees and improving overall efficiency.

Our UNIVERGE Desktop Telephones and the full-feature set of applications that they support provide your business with the right communications, tools, and a premier multimedia user experience.

Personal, system and corporate directories

UNIVERGE Desktop Telephones come with corporate directory functionality. There's no need to waste time looking up phone numbers. Each entry in the directory is searchable, and a call can be placed from a searched entry. When a call is received and if the Caller-ID matches a registered phone number within the directory, the name of the entry is displayed on the LCD.

XML open interface support on IP terminals

NEC's IP telephones provide XML open interface support so your developers can create displayable and accessible applications designed specifically for your business. The XML interface provides the user with a way to integrate additional productivity tools such as calendar links, wallboard functionality, call directories, and more, which are displayed on the telephone's LCD.

Advanced applications

Advanced desktop applications enable staff to work more efficiently and improve customer service. Voicemail, ACD, and customer information integration help minimize operator and other overhead costs. Users can log on to any IP telephone anywhere on the business's network. Each user profile and settings are immediately available, without the need for extra programming.

- **Call History** - Incoming, outgoing and missed calls are logged and are accessible to the user. Call history can be used to make call backs, and the numbers can be added to the directory
- **Wideband CODEC** - utilizes wideband CODECs for the truest possible speech reproduction—resulting in crystal clear audio
- **Information Protection Mode** - IP telephones offer multiple levels of protection. This protection allows users to guard personal data, corporate data and directories, and even lock their device to keep calls from being placed, ensuring privacy and security on each telephone
- **Customizable Ring Tones** - Different ring tones can be programmed and assigned to unique telephone numbers in the telephone's directory. Additional ringtones can be downloaded from the web
- **Internal Zone Paging** - Users have the option of sending announcements by paging either one person or an entire zone group through the telephone's speaker

Maximize the Value of Your Investment

Taking advantage of IP telephone capability is a must when maximizing investment

Instant Access Application (IAA) is a free cloud-based application suite for NEC's UNIVERGE IP Desktop Telephones. IAA provides you with quick access to features such as voicemail, call forward settings, and a calendar through an icon-driven intuitive user interface. With IAA, you get the full benefits of IP features and functionality on your desktop telephones, while simultaneously providing your employees with a productivity-enhancing tool.

UC for Enterprise integration

The UC for Enterprise IP telephone integration allows users to quickly search and view contacts from your company directory directly from their phone. Details such as status and preferred methods of contact are provided along with corporate information such as extension, email address, home phone number, etc. Presence icons are also displayed so users immediately know the status of the person whom they are trying to reach.

Keep up-to-date with the latest news

RSS feeds for company news, national/local news, weather and pictures can be seamlessly streamed on your telephone's display and all viewed on one dynamically changing screen. A quick glance keeps you up-to-date on the information you want, without you ever having to turn to your PC. Customizable options include the choice to display specific company or user information as well as messages.



Telephone Features*

- Voice Mail Access
- FWD Settings/control
- Call History menu
- Call Directory
- Voice Secure Recording (VSR) Link
- Conference Bridge Quick Access
- UC XML integration

Application Access

- Photo Album Display
- Screen Saver
- Message of the Day
- User Configuration Settings
- Calendar
- Automatic Location Identification
- Map & Traffic Notification

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HW14018 | v.03.07.16